

# Our commitment to energy consultants



**SmartestEnergy is a next-generation energy company helping businesses navigate the changing energy landscape. Established in 2001 with the financial strength of our parent company the Marubeni Corporation, we are a well-resourced, bankable partner you can trust.**

We are building a dynamic next generation energy business based on mutually rewarding relationships with energy brokers. Our service is founded on these five commitments:



**Being knowledgeable and open**



**Tailoring our service to best manage your customers**



**Customer satisfaction in everything we do**



**Being open to change**



**Flexible product and services**



### **Being knowledgeable and open**

We're an energy business that's powered by information. You'll find us knowledgeable, forward-thinking and keen to share what we know.. We'll keep you and your customers informed every step of the way through webinars, newsletters, at our online portal and in person. Our local and international insights will help drive better outcomes for your customers and your business.



### **Tailoring our service to best manage your customers**

About us SmartestEnergy is a next-generation energy company helping businesses navigate the changing energy landscape. Established in 2001 with the financial strength of our parent company the Marubeni Corporation, we are a well-resourced, bankable partner you can trust.



### **Customer satisfaction in everything we do**

We are here to support you and help you deliver great customer outcomes. To that end, we'll collect feedback and regularly measure satisfaction so we can continually improve the experience for both you and your customers.



### **Being open to change**

We encourage you to come to us with new ideas and challenge the way things are done. If it doesn't work for you, it doesn't work for us, but you can rely on us to find a way that does.



### **Flexible product and services**

The world is going through an energy revolution - one that is creating new opportunities all the time. Our nimble approach lets us quickly respond to bespoke requests that help you deliver on your customers' individual energy needs.