



Jonathan Corbishley
Head of Commercial
SmartestEnergy Business
Premium House
The Esplanade
Worthing BN11 2BJ

25th September 2023

Dear Jonathan

Re: Carbon Trust Assurance Limited - your successful verification

I am delighted to confirm that SmartestEnergy Business has successfully achieved compliance of their electricity product carbon footprints against the contracted standards.

I have great pleasure in enclosing your Verification Letter and Label Certificate. We would like to encourage you to display these certificates in your office to help promote your achievement. Key information about your assessment, including verification dates, can be found in the verification letter. Please keep in mind that the verification claim period starts on the first day of October and that your letter is issued and is valid for 12 months, subject to the terms and conditions of our contract.

You and your marketing and communications colleagues (where possible) will receive an email with suggestions of how your organisation could use a Carbon Label to promote SmartestEnergy Business' achievement to customers, staff, and other stakeholders. If you have not received this or have any queries, please contact your client manager, Aleyn Smith-Gillespie, by telephone on +44 (0)20 7832 4637 or by email at aleyn.smith-gillespie@carbontrust.com and he will endeavour to help you.

Thank you again for all your efforts in tackling climate change and congratulations to everyone at SmartestEnergy Business on achieving this verification; if you need any further assistance please don't hesitate to contact Aleyn.

Yours sincerely,

A handwritten signature in black ink, appearing to read "M Hockaday".

Martin Hockaday
Head of Assurance



Carbon Trust Assurance Limited
Level 5, Arbor
255 Blackfriars Road
London
SE1 9AX

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SmartestEnergy Business
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Worthing BN11 2BJ

25th September 2023

Scope 2 Carbon Footprint Verification Letter CERT-13552

Dear Jonathan,

Carbon Trust Assurance Limited (**'The Company'**) verifies that:

SmartestEnergy Business (**'You'**) has calculated the 4 Listed Carbon Footprints and marketed in the United Kingdom, in accordance with:

- WRI GHG Protocol Scope 2 Guidance (2015);
- SmartestEnergy Business' Renewable Certificate Allocation Policy;
- SmartestEnergy Business' Electricity Certificates Procedures 1-9.

Listed Products and Carbon Footprints

Verified Scope 2 Carbon Footprint Results

The Company verifies the Listed Carbon Footprints set out in the table below. This is the first time that these Listed Carbon Footprints have been verified by the Company.

Product	Geographic Area	Emission factor (gCO ₂)	Functional Unit
Renewable Standard	United Kingdom	0	per kWh
Natural Renewable		0	
Conventional		380	
Total Smartest Energy Business	364		



The Company verifies the above Listed Carbon Footprints based on the data provided in the following model: 'Smartest Energy product emission factor model 22-23 V2.2'

Footprint Period

The Footprint Period to which the Listed Carbon Footprints relate is as follows:

- Start Date: 1st April 2022
- End Date: 31st March 2023

Level of Assurance

This verification was carried out to a Reasonable Level of Assurance.

Materiality

It has been verified that all material non-conformities identified during the sampling performed on the footprint models submitted have been closed. If at any time and for whatever reason You or the Company identify any further non-conformities, the terms described in the Description of Service and General Terms and Conditions will apply. It is also Your duty to promptly inform the Company in writing.

Provision for material discrepancy

The Company has performed the verification in accordance with the applicable material discrepancy threshold: Where individual or the aggregate of actual errors, omissions or misstatements affect the final footprint result by the equivalent of 1% or more they are predetermined to be a material discrepancy and therefore a non-conformity.

Claim Period

The Claim Period for this Verification is a period of 12 months from 1st October 2023 (the "effective date") until 30th September 2024. Subject to the provisions in this Verification Letter, during the Claim Period you may communicate the Listed Carbon Footprint results as being valid in respect of representing the current Scope 2 Carbon Footprint(s) of the Listed Product(s).

We will be in touch with you prior to the expiry of this verification to discuss your communication plans as well as re-verification. However, if you have any questions please feel free to get in touch with us.

Verification Findings

The following findings were raised but considered suitable for action prior to the next surveillance and/or re-verification audit.

Identifier	Requirement	Planned action	Severity
OFI 5	Please ensure the headers/footers of the documents refer to the correct procedure numbers and versions	Smartest Energy Business to update and provide updated documents as available during the year.	OFI
OFI 6	It would be best practice to evaluate and state related risks that could arise with each procedure and the mitigating solutions to combat these risks.	Smartest Energy Business to review, record and develop mitigations for any risks to procedures	OFI
OFI 7	For ease of navigation, it would be good to incorporate a glossary of terms list section in each procedure e.g DFTC - Demand Forecasting and Trade Capture.	Smartest Energy Business to update and provide updated documents as available during the year.	OFI
OFI 8	Smartest Energy Business need to communicate their procedures internally so relevant staff are aware of the need to adhere to these, and can access procedures as appropriate.	Smartest Energy Business have indicated they plan to communicate once verification is awarded. This will need rectification for the first quarterly review	OFI

Communications

You are permitted to communicate the verified results as set out below and in any associated Annex:

- 'The Scope 2 Carbon Footprint of this product has been verified by the Carbon Trust'.

Any communications, other than those listed above, shall be submitted to the Company for prior approval and may be documented in an Annex of this Verification Letter at the Company's discretion.

For and on behalf of
Carbon Trust Assurance Limited



Martin Hockaday
Head of Assurance



**CARBON
TRUST**

Certificate of Verification

SmartestEnergy Business

has measured the Scope 2 carbon footprint(s) of their

Electricity Products

Carbon Trust Assurance Limited verifies that SmartestEnergy Business has calculated 4 Carbon Footprints marketed in the United Kingdom, in accordance with:

- WRI GHG Protocol Scope 2 Guidance (2015);
- SmartestEnergy Business' Renewable Certificate Allocation Policy;
- SmartestEnergy Business' Electricity Certificates Procedures 1-9.

A detailed list of verified Carbon Footprints can be found in the associated Verification Letter (CERT-13552).

Awarded: 01/10/2023

Valid Until: 30/09/2024

for and on behalf of Carbon Trust Assurance Ltd,

Martin Hockaday,
Head of Assurance



**CARBON
TRUST**

Carbon Footprint Label

SmartestEnergy Business

has measured the Scope 2 carbon footprint(s) of their

Electricity Products – Renewable Products

Carbon Trust Assurance has verified that this project has met all the requirements for using the Carbon Trust Carbon Footprint Label.



*100% of the electricity supplied is renewable, backed by certificates of renewable energy guarantees of origin. The emission factor conforms with the GHG Protocol Scope 2 guidance and may be used for the 'market-based' method.

A full description of the scope of verification and a detailed list of verified Carbon Footprints can be found in the associated Verification Letter (CERT-13552).

Awarded: [01/10/2023](#)

Claim Period Valid Until: [30/09/2024](#)

for and on behalf of Carbon Trust Assurance Ltd,

Martin Hockaday,
Head of Assurance